

## Are You Really Ready for PlayCare™?

Please read this package of information thoroughly so that you can make an informed decision about whether you and your dog(s) are ready for doggie daycare! On Fido's evaluation day, please remember to bring your signed entry package (provided when you schedule your Entry Evaluation) and a copy of Fido's vaccination records (alternatively, we can verify vaccinations with your Veterinarian by phone). *To ensure the comfort and safety of all of our Guests, we are unable to accept new PlayCare™ applicants without a complete entry package and verification of vaccinations.* At the end of Fido's evaluation day, we will provide you with honest feedback on Fido's compatibility with our Play Packs. In the event PlayCare™ is not the best environment for Fido, we will do our best to offer alternate care or activity suggestions.



PlayCare™ provides socialization, exercise and entertainment.



PlayCare™ reduces separation anxiety – theirs and yours!



PlayCare™ helps eliminate undesirable and destructive behavior.



When evening comes, Fido will be dog-tired and content to lie quietly at your feet.

### PlayCare™ Rules & Regulations



Guests must be in good health and free from any condition which could jeopardize other Guests.



We require proof of current (one or three year) Rabies, DHPP (Distemper, Hepatitis, Parainfluenza, Parvovirus), and the Six Month Nasal Bordatella (Kennel Cough) vaccinations for all Guests.



Guests must be four months or older to join our Play Packs. Private play accommodations can be made for puppies younger than four months of age.



We do not permit females in season or intact males over eight months of age in group play.



Guests must be free of fleas. We recommend all dogs be on a routine flea & tick treatment program. We will provide a flea bath and initial flea preventative treatment at the Parents' expense when fleas are evident.

### Is My Dog a Good Candidate for PlayCare™?

Doggie daycare has become a big part of many dogs' lives, allowing them to socialize with other dogs and giving them a fun outlet for their boundless energy. We are firm believers in the mental and physical benefits of daycare, but we also realize that daycare is not the right option for every dog. Daycare can be a very stimulating environment; for some dogs it may be too much stimulation. For this reason, we screen for your dog's suitability as a new Pack Member and recognize that some dogs will be better suited to alternate environments. We will match your dog's personality and play patterns with playmates who share similar preferences. The entry evaluation is similar to a scientific version of doggie dating – we try to match your dog with playmates of like mind, interests, physicality, and social skills. Many dogs are initially nervous about being left in a new place with strangers for the first few visits, but most dogs love the PlayCare™ environment and will become anxious to “go to school” each morning!

### Doggie Health

Just like kids in daycare, dogs in PlayCare™ and boarding environments are susceptible to whatever bug is going around. While standard vaccines are excellent in protecting dogs against the most serious diseases like Parvo, Distemper, and Rabies, large gatherings of canines will come up with the occasional case of Bordatella (Kennel Cough) or Giardia. Your dog is at increased risk of catching communicable canine ailments when socializing with other dogs. **While we are diligent in minimizing health and safety risks, Pet Parents must acknowledge a modicum of risk also.**

Bordatella, or Kennel Cough, is the most frequent health issue in doggie daycare and boarding environments. Bordatella is the canine version of the flu that usually manifests as a deep, froggy cough...usually when first waking up or directly after exercising. The cough may be paired with a white foamy mucous. Your dog can catch Bordatella at the dog park, daycare, walking around the neighborhood, or even at your Veterinarian's office. Bordatella is a highly contagious airborne virus and dogs that show no symptoms can spread it. We require the Six Month Nasal Bordatella vaccine as we have found this to be the most successful way to keep outbreaks to a minimum. On the positive, most dogs only get Bordatella once in their lifetime, similar to humans with Chicken Pox.

Giardia is a protozoan parasite that may give your dog bloody diarrhea or bloody vomit. Giardia is most prevalent after it has rained. Giardia can cause severe dehydration and further weaken your dog's ability to fight against the parasite; should you notice these symptoms take your dog to your Veterinarian's office immediately. Coccidia is another water-related parasite with similar, but not as severe, symptoms. Most dogs recover quickly from Giardia and Coccidia with prompt medical attention.

All Guests must be free of fleas and we recommend all dogs be on a routine flea & tick treatment program. If your dog is not currently on a flea and tick program, please begin a program immediately... daycare or no daycare. We will provide a flea bath and initial flea preventative treatment at the Parents' expense when fleas are evident. Guests may not wear flea collars, though, as they can be toxic if bitten or chewed.

Dogs can get worms while inspecting each others' body parts or from direct contact with other dogs' doodies. Our crew is diligent about quickly cleaning dog waste and if we see that a Guest has worms, we will isolate the Guest and contact the Pet Parent to let them know. Once wormed, a dog should stay home for at least a week to give the dead parasites time to work their way out of the dog's system.

When Fido seems to be a bit under the weather, please keep him home and seek Veterinary attention if symptoms persist. It is not fair to expose Fido's playmates or other Guests to potential health issues. Should you need temporary in-home care or boarding at a Veterinary clinic, please call us and we will do our best to assist you. Please help us keep the Play Packs and all of our Guests in tip-top health! Please note, we reserve the right to refuse service to any Guest exhibiting signs of illness.

### **Smelly, Stinky, Dirty Dogs**

PlayCare™ is a very active and interactive activity for your dog. We play ball, we rough house, we run, we jump, we catch Frisbees, we swim, and we roll in the grass. Guests wet from swimming are towed off and blow-dried before leaving our care, and all Guests are spritzed with an organic fresh-scent spray before leaving the PlayCare™ floor in an effort to minimize the Dirty Dog smell. We also offer a full selection of spa and salon services for your convenience, all of which we can schedule on a recurring basis as you wish.

### **Doggie Disagreements and Injuries**

Dog injuries do occur from time to time in PlayCare™. Dogs use their teeth like we use our hands; they grab each other by the neck and nibble, steal toys, run, and play with one another. Nicks, scrapes and the occasional puncture bite will happen. We do not permit dominant play or guarding behavior, but fights among dogs still occasionally occur. Our crew is trained to break up fights with in-house tools or distractions (water, marine horn, blow dryer, roped loop, etc.). Discipline is metered out with separation and time-outs from play. We have never had a serious bite injury - a result of our constant supervision, interaction, and strict temperament screening - and recurring troublemakers are expelled. Dogs do have disagreements, though, and fights happen. Should your dog be involved in a fight or be injured in any way, we will notify you promptly and provide emergency services as needed at our educated discretion.

### **Sign Me Up!**

We are committed to providing the safest, cleanest, healthiest and most entertaining environment for your Beloved and we are honored to have your Beloved as our Guest! We love dogs and we love what we do – we are the luckiest people on the planet! We think the many benefits of PlayCare™ far exceed the potential risks, but you must decide for yourself and for your dog(s) if daycare is best for your situation. We implore you to "know thy dog" and help us anticipate and avoid problem behaviors. Welcome to PlayCare™ at Every Dog's Day!

**8795 Preston Trace Boulevard • Preston Road at Main Street, Frisco • Call us toll-free at 1-8888-DOGDAY**